

Survey DRAFT

| | Item | Cat* | Responses | | | | |
|----|--|------|----------------|-----------|--------------------|------------------------------------|---------------------------------------|
| 1 | How satisfied are you with the care your baby received in the hospital? | CT | Very satisfied | Satisfied | Not very satisfied | Unsatisfied | |
| 2 | How satisfied are you with the care <u>you</u> received while your baby was in the hospital? | CT | Very satisfied | Satisfied | Not very satisfied | Unsatisfied | |
| 3 | How much did you know about the plan for your baby's care? | CT | A lot | Some | Not much | Not at all | |
| 4 | How often did you talk to your baby's care team? | IN | A lot | Some | Not much | Not at all | |
| 5 | How much were you able to stay in the hospital with your baby? | OR | A lot | Some | Not much | Not at all | |
| 6 | How much did you take part in decision-making for your baby? | PP | A lot | Some | Not much | Not at all | |
| 7 | How much did you take part in the care for your baby? | PP | A lot | Some | Not much | Not at all | |
| 8 | How much did you take part in the decision on what to feed your baby in the hospital? | PP | A lot | Some | Not much | Not at all | |
| 9 | How much support did you get for breastfeeding your baby or giving breast milk to your baby? | CT | A lot | Some | Not much | None. I didn't want to breastfeed. | None. I wasn't allowed to breastfeed. |
| 10 | How comfortable was the space around your baby in the hospital? | OR | A lot | Some | Not much | Not at all | |
| 11 | How much stress did you have with your baby in the hospital? | EM | A lot | Some | Not much | None at all | |
| 12 | How much do you feel <u>you</u> were taken care of during your baby's stay in the hospital? | EM | A lot | Some | Not much | Not at all | |
| 13 | How much do you think each of these respected you and your family? <ul style="list-style-type: none"> • Doctors • Nurses • Social Workers • Therapists • Other | PA | | | | | |
| | | | A lot | Some | Not much | Not at all | NA |
| | | | A lot | Some | Not much | Not at all | NA |
| | | | A lot | Some | Not much | Not at all | NA |
| | | | A lot | Some | Not much | Not at all | NA |
| | | | A lot | Some | Not much | Not at all | NA |
| 14 | | PA | | | | | |

| | | | | | | | |
|----|---|----|-------|------|----------|------------|----|
| | How much do you think each of these cared about your baby? <ul style="list-style-type: none"> • Doctors • Nurses • Social Workers • Therapists • Other | | A lot | Some | Not much | Not at all | NA |
| | | | A lot | Some | Not much | Not at all | NA |
| | | | A lot | Some | Not much | Not at all | NA |
| | | | A lot | Some | Not much | Not at all | NA |
| | | | A lot | Some | Not much | Not at all | NA |
| 15 | How much do you think each of these cared about <u>you</u> ? <ul style="list-style-type: none"> • Doctors • Nurses • Social Workers • Therapists • Other | PA | | | | | |
| | | | A lot | Some | Not much | Not at all | NA |
| | | | A lot | Some | Not much | Not at all | NA |
| | | | A lot | Some | Not much | Not at all | NA |
| | | | A lot | Some | Not much | Not at all | NA |
| | | | A lot | Some | Not much | Not at all | NA |
| 16 | How much did each of the following listen to you about your baby? <ul style="list-style-type: none"> • Doctors • Nurses • Social Workers • Therapists • Other | PP | | | | | |
| | | | A lot | Some | Not much | Not at all | NA |
| | | | A lot | Some | Not much | Not at all | NA |
| | | | A lot | Some | Not much | Not at all | NA |
| | | | A lot | Some | Not much | Not at all | NA |
| | | | A lot | Some | Not much | Not at all | NA |
| 17 | How much do feel you were treated differently because your baby had neonatal abstinence syndrome (NAS)? | PA | A lot | Some | Not much | Not at all | |
| 18 | How much did staff help you prepare for taking your baby home? | IN | A lot | Some | Not much | Not at all | |
| 19 | How prepared are you for taking your baby home? | IN | A lot | Some | Not much | Not at all | |
| 20 | How prepared are you for knowing if your baby needs medical care for withdrawal after you go home? | IN | A lot | Some | Not much | Not at all | |

* Cat=Category

- IN: Information

- CT: Care and treatment
- OR: Organization
- PP: Parent participation
- PA: Professional attitude

The five categories (domains) are from the work of Latour et al (Latour JM, Duivenvoorden HJ, Tibboel D, Hazelzet JA, EMPATHIC Study Group. The shortened Empowerment of Parents in The Intensive Care 30 questionnaire adequately measured parent satisfaction in pediatric intensive care units. *J Clin Epidemiol.* 2013 Sep;66(9):1045–50). The specific items are primarily from Latour and Hagen et al (Hagen IH, Vadset TB, Barstad J, Svindseth MF. Development and validation of Neonatal Satisfaction Survey--NSS-13. *Scand J Caring Sci.* 2015 Jun;29(2):395–406).

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